

Solutions Update

Introduction

IITAC are proud to have recently completed their seventh successful year in business. From a standing start we have established an ever growing client base; a large percentage of our customers generating frequent repeat business.

We have achieved this by listening to our customers and prospects, and delivering on promises. Our commitment is to deliver the highest possible level of service using the lowest possible costs. This is achieved by keeping our overheads low and managing projects quickly and efficiently.

We have included in this Newsletter a few examples of projects and the type of work we have successfully delivered together with a summary of the key benefits the customer derived from them. Please have a look at this – maybe these benefits could be of interest to you?

Project Management

IITAC have great experience in managing complex projects. Working closely with both the business and the technical departments IITAC can help deliver projects that are on time, on budget and more importantly deliver the expected business benefits.

Working within the PRINCE2 guidelines or existing project structures IITAC can manage both internal and external resources. In its most complex project to date IITAC have co-ordinated the efforts of 22 separate suppliers delivering into one program of work and one key go live date.

Due to the high efficiency and low overheads of IITAC; costs can be lower than using internal resources. There are also benefits in bringing to bear the wide experience that IITAC project managers have been exposed to. We don't see the point of re-inventing simply for the sake of a new project.

Mobile Satellite

There are still many locations both in this country and abroad where traditional communications are not possible within practical lead times. Satellite data communications are now cost effective to deploy for quite small groups of users. IITAC have been deploying a DVBS based system for nearly two years. The bandwidth is up to 2 Mbps and can cost as little as £250 per month. IITAC provide two distinct types of system. Fixed dish which requires an engineer to install, typically on the side of a building or a flat roof. The second type is self pointing. Therefore it can be moved by the customer and simply instructed to search for the satellite when required. This unit can be mounted on a vehicle or trailer. Typical setup time is around 15 minutes.



Network Design

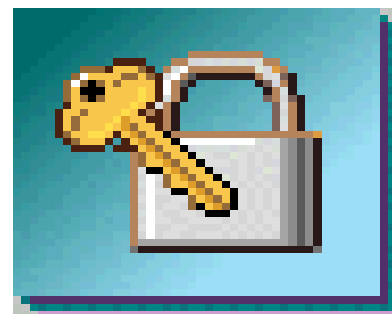
Many organizations are beginning to deploy more complex networks. These networks now carry voice over IP or require application prioritization to ensure specific service level agreements are met.

IITAC have experience in designing and deploying network designs that encompasses Internet access and security. De-militarized zones for mail or commerce access. Secure intranets for internal but managed access to local resources.



Security

Mention security and most people think viruses and spam but this is only one small aspect. IITAC have developed and implemented security policies that comply with the international standard BS7799 (ISO 17799). IITAC can help an organization develop its own security policy to protect itself, its employees and its customers. The focus is on having the appropriate policies backed by relevant software rather than being technology driven. Indeed we often find companies have implemented highly expensive products but failed to develop even a simplistic employee policy.



A short security review can be undertaken very quickly. Its useful to use a third party to undertake the role as a clear view and independent assessment is crucial to obtaining a valid security profile. Depending on the size of an organization a security risk assessment could be completed in as few as three days including a management report written in jargon free English.

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